

# Privacy Policy

**Effective Date:** (8/2024)

## 1. Introduction

Welcome to Refresh IV Lounge. We are committed to protecting your privacy and ensuring the security of your personal information. This Privacy Policy outlines how we collect, use, disclose, and safeguard your information when you visit our website and use our services.

## 2. Information We Collect

We may collect the following types of information:

- **Personal Information:** Name, email address, phone number, date of birth, and other identifying information.
- **Health Information:** Medical history, current medications, and other health-related information necessary for providing our services.
- **Payment Information:** Credit card details and billing information.
- **Usage Data:** Information about how you use our website and services, including IP address, browser type, and pages visited.

## 3. How We Use Your Information

We use your information to:

- Provide and manage our IV hydration services.
- Process your transactions and send you related information, including purchase confirmations and invoices.
- Communicate with you, including responding to your inquiries and sending you updates and promotional materials.
- Improve our website and services through analysis of usage data.
- Comply with legal obligations and protect our rights and interests.

## 4. Sharing Your Information

We do not sell or rent your personal information to third parties. We may share your information with:

- **Service Providers:** Third-party vendors who assist us in providing our services, such as payment processors and IT support.

- **Legal Authorities:** When required by law or to protect our rights and safety.
- **Collaborating Providers:** Healthcare professionals and other providers who work with us to deliver our services.

## **5. Data Security**

We implement appropriate technical and organizational measures to protect your personal information from unauthorized access, use, or disclosure. However, no method of transmission over the internet or electronic storage is completely secure.

## **6. Your Rights**

You have the right to:

- Access and obtain a copy of your personal information.
- Correct any inaccuracies in your personal information.
- Request the deletion of your personal information, subject to certain exceptions.
- Object to the processing of your personal information.

## **7. Changes to This Privacy Policy**

We may update this Privacy Policy from time to time. We will notify you of any changes by posting the new Privacy Policy on our website. Your continued use of our services after any changes indicates your acceptance of the updated Privacy Policy.

## **8. Contact Us**

If you have any questions or concerns about this Privacy Policy or our data practices, please contact us at:

### **Refresh IV Lounge**

Email: [contactus@refreshivlounge.com](mailto:contactus@refreshivlounge.com)

Phone: (317)-300-5800

Address: 20 Executive Dr. Suite J.